Limited Warranty for Solar Systems

This limited warranty (herein referred to as this "Limited Warranty") applies to the Solar System installed at the address identified above (the "Address"). Solar Insure will pay to repair or replace the Solar System panels, inverters, optimizers, and Racking (the "Covered Equipment") if they are defective subject to the terms and conditions set forth below.

Territory	Coverage
USA, Puerto Rico	Parts and Labor for Covered Defects subject to the terms, conditions and exclusions set forth herein

Definitions

"Address" means the real property location where the Solar System is installed and operated as identified in the Warranty Certificate.

"Approved Vendor List" means Solar Insure's list of approved equipment manufacturers and models, maintained at www.solarinsure.com/solarinsure-approved-vendor-list-avl.

"Certified Provider" means a licensed Solar System contractor that is authorized by Solar Insure to sell Solar Insure products and perform service work for Solar Insure under this Limited Warranty.

"Covered Defect" or **"Defective"** means a material failure of the Covered Equipment to conform to its published manufacturer specifications or to perform to its intended function according to its manufacturer's specification solely due to defective materials, manufacturing defects, or manufacturing design flaws. A Covered Defect does not include Normal Wear and Tear, performance degradation within its manufacturer's published warranty guidelines and specifications, damage from external causes, any Storage-Related Failure, or any other exclusion listed in the Limited Warranty.

"Covered Equipment" means the Solar System panels, inverters, optimizers, Racking, and any Covered Gateway listed as covered in Solar Insure's SI-30 gateway coverage schedule, that are newly installed at the Address and covered under this Limited Warranty. Covered Equipment does not include any Storage Equipment, or any gateways, envoys, data loggers, or other monitoring or communications equipment other than Covered Gateways listed on the Solar Insure's SI-30 gateway coverage schedule, or any junction boxes, bypass diodes, or connectors, including those integral to a solar panel.

"Covered Gateway" means a gateway listed as covered in Solar Insure's SI-30 Gateway Coverage Schedule in effect on the date the Warranty Certificate is issued, that is newly installed at the Address and identified in the Warranty Certificate. A Covered Gateway is covered for parts and labor only for the period stated in that schedule, and in no event after the manufacturer's warranty for that gateway has expired.

"Normal Wear and Tear" means normal deterioration from ordinary use and aging, including performance degradation within manufacturer specifications, cosmetic changes that do not affect functionality, and expected equipment aging over the warranty period.

"Replacement Value" means, separately for (a) all solar panels, (b) each string inverter, (c) all microinverters, (d) all optimizers, (e) Racking, and (f) Covered Gateways, the original purchase price of such Covered Equipment paid by the Warranty Holder, as documented in the original sales contract, invoice, or receipt for the Covered Equipment and, where not separately itemized, as reasonably allocated by Solar Insure based on the documentation available to it, excluding installation labor, taxes, shipping, handling, and any ancillary fees, multiplied by a fraction, the numerator of which is the number of full months remaining in the Warranty Period as of the date on which the Warranty Holder reports the applicable warranty claim to Solar Insure, and the denominator of which is the total number of months in the Warranty Period.

"Residential Rental Use" means renting all or part of a dwelling unit at the Address for residential occupancy, including short-term or vacation rental (e.g., through Airbnb or VRBO), provided the Address is not operated as a hotel, motel, or other licensed commercial lodging establishment.

"Solar System" means the complete photovoltaic energy system installed at the Address, consisting of solar panels, inverters, mounting equipment, and associated electrical equipment. The Solar System as a whole is not covered by this Limited Warranty. Coverage extends only to the Covered Equipment.

"Racking" means UL 2703-listed rails, clamps, and attachment hardware for roof-mounted or ground-mounted solar panels, excluding tracking systems, floating or building-integrated systems, foundations, piles, ballast materials, roof penetrations, flashings, roofing materials, and any other specialized or non-standard mounting system.

"Start Date" means the date the Solar System is installed on the property by a properly licensed and Solar Insure-certified contractor.

"Storage Equipment" means any battery, battery energy storage

CLAIMS PROCEDURE

To make a claim under this Limited Warranty, immediately notify your Certified Provider, the authorized Solar Insure representative, or contact Solar Insure in writing at:

SOLARINSURE, INC.• 555 ANTON BLVD Suite 150 • Costa Mesa, CA, Ph:(714)-625-8204•Fax:(714)625-8290

Claims: https://www.solarinsure.com/warranty-claim

Except to the extent prohibited by applicable law, any implied warranty of merchantability or fitness for a particular purpose for the Solar System and its Covered Equipment is limited to the duration of this Limited Warranty. Under no circumstances shall Solar Insure be liable for any incidental, special or consequential damages including, without limitation, lost goodwill, lost revenues or profits, work stoppage, impairment of other goods, loss of use, and/or injury to persons or property arising out or related to the Solar System or its Covered Equipment. Solar Insure's total liability, if any, for each category of Covered Equipment, for all claims during the Warranty Period, shall not exceed its Replacement Value, reduced by all amounts previously paid with respect to that category. Some states do not allow the exclusion or limitation of incidental or consequential damages, or allow limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. This limited warranty gives the customer specific legal rights; customers may also have the rights that vary from state to state.

Florida Residents: The laws of the State of Florida will govern this Plan and any dispute arising under it. The rate that is charged for this Plan is not subject to regulation by the Florida Office of Insurance Regulation. If You cancel this contract, We will refund ninety-percent (90%) of the unearned pro rata fee less any claims that have been paid or less the cost of repairs made on behalf of You the warranty holder. To cancel, You must submit a cancellation request to Us or the Issuing Seller by emailing sisolar@solarinsure.com or mailing SI Solar, Inc. at 555 Anton Blvd. Suite 150 Costa Mesa, CA 92626

system, or component thereof, and any inverter, hybrid inverter, or battery inverter designed to charge or discharge a battery, whether integrated with a battery or separately housed, and whether or not a battery is installed at the Address. Storage Equipment is not covered by this Limited Warranty.

"Storage-Related Failure" means any failure of, damage to, or impairment of the Covered Equipment, and any loss, damage, claim, or liability of any kind, that is caused by, arises from, or relates to any Storage Equipment, including but not limited to faults originating in Storage Equipment and damage resulting from the charging or discharging of a battery, in each case regardless of whether the ability of the Covered Equipment to generate or convert solar energy is affected.

"System Additions" means the new solar equipment installed to supplement or expand a pre-existing solar installation.

"Warranty Certificate" means the document issued by Solar Insure to the Warranty Holder confirming warranty coverage for the Covered Equipment at the Address.

"Warranty Holder" means the owner of the Address where the Solar System is installed or a transferee.

"Warranty Period" means the thirty (30) year period beginning on the Start Date, except that the Warranty Period for a Covered Gateway is the period stated in Solar Insure's SI-30 Gateway Coverage Schedule.

Eligibility

This Limited Warranty is available for Solar Systems that meet ALL of the following requirements:

1. System is installed at an Address to generate electricity for personal, family, or household use, including Residential Rental Use, and the Address satisfies all of the following:
    1. **Use:** no portion of the Address is used for business, commercial, agricultural, industrial, institutional, governmental, or other income-producing purpose, other than Residential Rental Use.
    2. **Zoning:** the Address is zoned residential by the governmental authority having jurisdiction, or if the Address is located in a jurisdiction that does not maintain any zoning classifications, the Address is used solely as set forth in criterion 1 above;
    3. **Size:** the Address consists of one (1) to four (4) dwelling units.

If an Address does not satisfy all of the criteria above, the Address is not eligible under this Residential Limited Warranty and must instead be enrolled under Solar Insure's Commercial Limited Warranty.

2. Systems with internet connectivity and monitoring enabled
3. Systems using Covered Equipment from Solar Insure's Approved Vendor List at the time of installation

Equipment Coverage Terms and Conditions

1. This warranty becomes effective on the Start Date provided:
    a. Your Certified Provider enrolls your system with Solar Insure within 30 days of installation. Failure to timely enroll may affect coverage. If you do not receive a Warranty Certificate within 60 days of installation, contact Solar Insure immediately at (714) 625-8204;
    b. All required documentation is submitted by the Certified Provider;
    c. The Solar System meets all eligibility requirements; and
    d. The Warranty Certificate is issued by Solar Insure.

2. Warranty coverage begins on the date that the Covered Equipment is installed on the Address by a Certified Provider (the "Start Date") and continues for 30 years, or for a Covered Gateway the period stated in Solar Insure's SI-30 Gateway Coverage Schedule (the "Warranty Period").

3. Solar Insure will pay for both the parts and labor necessary to, at its option, repair or replace Covered Equipment that are Defective. This includes shipping costs and labor costs related to uninstalling defective equipment and re-installing repaired or replacement equipment. If Solar Insure is unable to replace the Covered Equipment and repair is not commercially practicable or cannot be timely made, then Solar Insure may refund the cost of the Covered Equipment.

4. Repair or replacement will be made with identical new or re-manufactured equipment. If identical new or re-manufactured equipment are not available, then repair or replacement may be made with parts that differ in size, color, shape, model number, and/or power level. Replaced equipment shall be returned to Solar Insure and become Solar Insure property. Solar Insure will repair or replace only the individual solar panels, inverters, or optimizers containing a Covered Defect, and is not obligated to replace any string, array, or other non-defective equipment, or to repair, replace, or modify any non-defective equipment to achieve compatibility with repaired or replacement Covered Equipment, including by restringing or modifying racking to accommodate replacement solar panels of different dimensions. If compatible replacement Covered Equipment is not commercially available, Solar Insure may refund the cost of the affected Covered Equipment. Any replacement Covered Equipment provided under this Limited Warranty is Covered Equipment for the remainder of the Warranty Period.

5. Manufacturer Warranty Coordination: During any period in which a manufacturer's warranty covers a Covered Defect, the manufacturer's warranty is primary, and this Limited Warranty covers the reasonable labor and shipping costs for that Covered Defect that are not paid under the manufacturer's warranty. Where the manufacturer's warranty has expired or does not cover the Covered Defect, or the manufacturer denies

or fails to honor coverage for the Covered Defect, this Limited Warranty covers the Covered Defect as provided in this Limited Warranty.

6. To maintain warranty coverage, the Warranty Holder must:
   a. Maintain (or, as applicable, restore) internet connectivity and grant monitoring permissions to Solar Insure throughout the Warranty Period so that Defects may be verified and coverage provided in a timely manner
   b. Follow manufacturer maintenance recommendations
   c. Keep the system free from debris, excessive snow, and obstructions
   d. Use qualified, licensed technicians for any service or repairs
   e. Promptly report known defects or failures to Solar Insure

7. This Limited Warranty may be transferred to subsequent owners of the property. However, if the Solar System or any of its equipment are sold or transferred to another location, then this Limited Warranty shall terminate immediately upon such sale or transfer. To transfer, the new homeowner or other authorized person should notify Solar Insure within 30 days of property transfer to update warranty records. The warranty period is not extended by a transfer.

8. If Covered Equipment is returned to Solar Insure as a result of a claim made under this Limited Warranty and is found not to be Defective, then you are responsible for the return shipping costs.

9. Solar Insure does not warrant or guarantee a specific power output, and the inability of the Solar System to generate a specific power output does not necessarily mean that the Covered Equipment is defective.

10. Solar Insure is not liable for the value of electricity not produced, for utility charges, or for lost credits, incentives, or savings, for any period throughout the coverage term, including any period during which the Solar System was inoperative or underperforming for any reason.

11. The remedies set forth in this Limited Warranty are the sole and exclusive remedies for defects in the Solar System and/or its Covered Equipment. Any repair or replacement work performed under this Limited Warranty shall not extend the term of the warranty.

12. This Limited Warranty shall be governed by the laws of the State of Delaware, except as preempted by federal law or where state consumer protection laws mandatorily apply. Nothing in this warranty limits your rights under the Magnuson-Moss Warranty Act or applicable state consumer protection laws.

Exclusions:
The following are excluded and therefore not covered by this Limited Warranty:

Installation and Workmanship Exclusions:

- Damage and/or failure caused by repairs (other than repairs made pursuant to this warranty) not in accordance with the manufacturer's instructions or made by unlicensed technicians
- Damage and/or failure caused by inappropriate handling during storage, packaging, or transportation
- Damage and/or failure caused by workmanship issues and/or non-compliance with applicable electric & building codes, including but not limited to pre-existing electrical issues, improper wiring, grounding, circuits, or connections
- Damage and/or failure caused by improper installation; installation not in conformance with equipment specifications or raw material specifications, manuals, or instructions
- Damage and/or failure caused by improper sizing
- Costs related to incorrect site mapping, system documentation errors, or failure to properly identify system boundaries (including for System Additions)

Third-Party Costs and Regulatory Fees Exclusions:

- Any costs imposed by or payable to third parties arising from or related to system modification, repair, replacement, or reconfiguration, including but not limited to: permitting fees, municipal inspection fees, utility interconnection application fees, utility-required transformer upgrades or replacements, service panel upgrades, interconnection equipment, other electrical infrastructure modifications required by a utility or authority having jurisdiction, and any costs associated with reconfiguring, re-registering, or re-enrolling the Solar System or its monitoring platform with any third-party service, utility, or regulatory body.

Improper Operation and Maintenance Exclusions:

- Damage and/or failure caused by improper or incorrectly performed maintenance, operation, unauthorized removal, or modification of the Covered Equipment or the roof
- Damage and/or failure caused by operation not in conformance with operation manuals and instructions
- Damage and/or failure caused by accident; misuse; abuse; neglect

- Damage and/or failure caused by Normal Wear and Tear

External Causes and Environmental Damage Exclusions:

- Damage and/or failure caused by natural forces (e.g., earthquakes, floods, lightning, hurricanes, snow, fire, etc.)
- Damage and/or failure caused by power failures, power surges, or other unforeseen circumstances that are not related to a defect in the Solar System or the Covered Equipment
- Damage and/or failure caused by flying objects or environmental pollution (e.g., soot, salt, acid rain)
- Damage and/or failure caused by rodent, pest, or insect infestation

Property and Structural Damage Exclusions:

- Damage to the inside of the home, including but not limited to drywall, trusses, fixtures, and other installations due to roof penetrations or leaks caused by the installation or repair of the solar system
- Damage to roofs, vents, pipes, chimneys, vapor barriers, gutters, and other equipment not directly related to the installation of a solar system, including but not limited to roof tiles, shingles, metal roofing, and Thermoplastic Polyolefin (TPO)
- Roof penetration or any other roofing damage caused by a previous solar installation, roofing project, roof repair, or any other reason for roof damage not related to the covered solar installation.
- Any labor associated with the removal, reinstallation, or replacement of the Solar System necessitated by roof replacement, roof repair, or any other maintenance, renovation, or improvement to the property or its structure, regardless of the reason for such work.

Unauthorized Modifications and Equipment Exclusions:

- Any equipment, batteries, parts, or accessories that are not Covered Equipment, and any unauthorized modifications, alterations, or additions to the system, which are not themselves covered by this Limited Warranty
- Damage to Covered Equipment caused by the use of unauthorized parts or equipment or by unauthorized system changes
- Damage and/or failure caused by devices and/or parts other than the Covered Equipment themselves, including firmware updates or a failure to make firmware updates
- Equipment from a vendor/manufacturer not on Solar Insure's approved vendor list at the time of installation

System Additions and Pre-Existing Equipment Exclusions:

When this warranty covers System Additions, coverage is limited to new equipment only. Pre-existing equipment is not covered, including:

- Previously installed solar panels, inverters, optimizers, batteries, mounting equipment, and other equipment
- Roof penetrations from previous installations
- Energy production or performance of the combined system
- Damage caused by pre-existing equipment or conditions
- Damage to existing equipment from the new addition
- Any claims related to the energy production, efficiency, or output of either the new System Additions, the new system as a whole, or the combined system with pre-existing equipment, regardless of cause. This includes but is not limited to production shortfalls, performance degradation, or efficiency issues, even if directly attributable to the new System Additions or new system equipment. This warranty expressly excludes any guarantee of energy production, power output, or system performance metrics for the new System Additions or the new system
- Any damage or claims caused directly or indirectly by previously existing equipment or conditions prior to the installation of the Covered Equipment
- Consequential damage or defect to existing solar equipment caused by installation, operation, or malfunction of the System Additions

Equipment and Installation Location Exclusions:

- Electrical equipment related to the Solar System other than the solar panels, inverters, optimizers, and Covered Gateways themselves, including but not limited to, conduits, wiring, grounding equipment, breakers, current transformers, and junction boxes, bypass diodes, and connectors, including those integral to a solar panel.
- Any Storage Equipment, and any Storage-Related Failure. Coverage for Storage Equipment is available only under a separate Solar Insure warranty that expressly provides such coverage.
- Gateways, envoys, data loggers, cellular kits, modems, wireless routers, range extenders, or other monitoring or communications equipment, other than Covered Gateways
- Any equipment used in a commercial setting (Residential Rental Use is not a commercial setting)
- Solar Systems and equipment sold and/or installed outside the United States or Puerto Rico
- Equipment which have had a serial number altered, defaced, or removed
- Solar Systems and equipment installed on a mobile home, vehicle, or vessel
- Product recalls initiated by the manufacturer or governmental authority

Fraud and Misrepresentation Exclusions:

- Fraudulent warranty documents or claims, including but not limited to concealment of material facts or defects, falsification or material alteration of documents, or submission of false or fraudulent information

Data Collection and Privacy

- **Data Monitoring:** Solar Insure collects system performance and monitoring data to identify defects, improve our products and services, and provide warranty coverage. This data collection is required to maintain warranty coverage.
- **Privacy Policy:** Your data is handled in accordance with Solar Insure's Privacy Policy, available at app.solarinsure.com/privacy-policy or upon request by emailing admin@solarinsure.com. The Privacy Policy describes what data we collect, how we use it, and your privacy rights.
- **Consent:** By accepting this warranty and maintaining system monitoring, you consent to data collection and use as described in our Privacy Policy.