



## Limited Warranty for Solar Systems and Battery Storage

This Limited Warranty applies to the Solar System installed on the address identified above (the "Address"). Solar Insure will pay to repair or replace the Solar System panels, inverters, batteries and software monitoring (the "Component(s)") if they are defective or fail to work as intended, subject to the terms and conditions set forth below.

Territory	Coverage
USA, US Territories	Parts, Labor and Limited Warranty

### Terms and Conditions

- Warranty coverage begins on the date that the Solar System & Battery is installed on the property by a properly licensed contractor (the "Start Date") and continues for 30 years.
- Solar Insure will pay for both the parts and labor necessary to, at its option, repair or replace Components that are defective or fail to work as intended. This includes shipping costs and labor costs related to uninstalling defective Component(s) and re-installing repaired or replacement Component(s). If Solar Insure is unable to replace a Component and repair is not commercially practicable or cannot be timely made, then Solar Insure may refund the cost of the Component.
- Repair or replacement will be made with identical new or re-manufactured Component(s). If identical new or re-manufactured Component(s) are not available, then repair or replacement may be made with parts that differ in size, color, shape, model number, and/or power level. Replaced Component(s) shall be returned to Solar Insure and become Solar Insure property.
- Internet connectivity and software monitoring permissions must be enabled throughout coverage term.
- This Limited Warranty may be transferred to subsequent owners of the property. However, if the Solar System or any of its Components are sold or transferred to another location, then this Limited Warranty shall terminate immediately upon such sale or transfer.
- If a Component is returned to Solar Insure as a result of a claim made under this Limited Warranty and is found not to be defective, then you are responsible for the return shipping costs.
- Solar Insure warrants the battery product retain at least 50% of Nominal Energy at the end of the warranty period, so long as the system is operated under normal use per the operation and installation manual provided by the manufacturer. If the battery fails by the end of the warranty period, Solar Insure will offer one replacement battery. The "Nominal Energy" refers to the initial rated capacity of the battery module, as measured at the DC side.
- Solar Insure does not warrant or guarantee a specific power output, and the inability of the Solar System to generate a specific power output does not necessarily mean that a Component is defective.
- The remedies set forth in this Limited Warranty are the sole and exclusive remedies for defects in the Solar System and/or its Components. Any repair or replacement work performed under this Limited Warranty shall not extend the term of the warranty.

### Exclusions:

The following are excluded and therefore not covered by this Warranty:

- Solar Systems and Components sold and/or installed outside the United States and its territories.
- Components which have had a serial number altered, defaced, or removed.
- Solar Systems and Components installed on a mobile home, vehicle, or vessel.
- Damage and/or failure caused by: accident; misuse; abuse; neglect; improper installation; installation not in conformance with Component specifications, manuals, or instructions; operation not in conformance with operation manuals and instructions; improper sizing; and/or rodent or insect infestation.
- Damage and/or failure caused by flying objects or environmental pollution (e.g. soot, salt, acid rain).
- Damage and/or failure caused by devices and/or parts other than the Component(s) themselves including firmware updates.
- Damage and/or failure caused by improper or incorrectly performed maintenance, operation, unauthorized removal, or modification.
- Damage and/or failure caused by repairs (other than repairs made pursuant to this warranty) not in accordance with the manufacturer's instructions or made by unlicensed technicians.
- Damage and/or failure caused by inappropriate handling during storage, packaging or transportation.
- Damage and/or failure caused by non-compliance with applicable electric & building codes.
- Damage and/or failure caused by natural forces (e.g. earthquakes, floods, lightning, hurricanes, heavy snow, fire, etc.), power failures, power surges or other unforeseen circumstances that are not related to a defect in the Solar System or the Components;
- Damage and/or failure caused by normal wear and tear.
- Damage to Component(s) caused by the use of unauthorized parts or equipment or by unauthorized system changes.

### CLAIMS PROCEDURE

To make a claim under this Limited Warranty, immediately notify the authorized Solar Insure representative, or contact Solar Insure in writing at:

SOLARINSURE, INC. • 555 ANTON BLVD Suite 150 • Costa Mesa, CA,  
Ph: (714)-625-8204 • Fax: (714) 625-8290

Claims: <https://www.solarinsure.com/warranty-claim>

Except to the extent prohibited by applicable law, any implied warranty of merchantability or fitness for a particular purpose for the Solar System and its Components is limited to the duration of this Limited Warranty. Under no circumstances shall Solar Insure be liable for any incidental, special or consequential damages including, without limitation, lost goodwill, lost revenues or profits, work stoppage, impairment of other goods, loss of use, and/or injury to persons or property arising out or related to the Solar System or its Components. Solar Insure's total liability, if any, shall not exceed the invoice price paid by the customer for the Solar System. Some states do not allow the exclusion or limitation of incidental or consequential damages, or allow limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. This limited warranty gives the customer specific legal rights; customers may also have the rights that vary from state to state.

**Florida Residents:** The laws of the State of Florida will govern this Plan and any dispute arising under it. The rate that is charged for this Plan is not subject to regulation by the Florida Office of Insurance Regulation. If You cancel this contract, We will refund ninety-percent (90%) of the unearned pro rata fee less any claims that have been paid or less the cost of repairs made on behalf of You the warranty holder. To cancel, You must submit a cancellation request to Us or the Issuing Seller by emailing [sisolar@solarinsure.com](mailto:sisolar@solarinsure.com) or mailing SI Solar, Inc. at 555 Anton Blvd. Suite 150 Costa Mesa CA 92626